



Introducing Leap Card Luas Capping Frequently Asked Questions

What is Leap Card Luas Capping?

Capping means that you won't get charged more than the price of a 1 Day or 7 Day Luas Flexi Ticket using Leap Card. Capping is part of the Leap Card functionality. It introduces a Cap; a maximum amount you pay for Luas travel 1 Day or 7 Days (Mon-Sun) with Leap Card. This is equal to the 1 Day or 7 Day Luas Flexi Ticket. After you reach the Cap the rest of your travel during that 1 Day or 7 Days is free. Leap Card Luas Capping is the first introduction of this Leap Card functionality and will be on Luas only for now.

When was Leap Card Capping introduced on Luas?

The Leap Card Capping functionality for Luas was turned on before the start of Luas services at 5.30am on Monday 17th December 2012.

Do I need to do anything with my Leap Card for Capping?

No, just your use your Leap Card as normal. The Caps will be applied automatically. Don't forget to Touch On and Touch Off with your Leap Card for all journeys as normal so you are charged the right amount and so that you have a valid ticket to travel on Luas.

What Leap Card Caps will there be on Luas?

There will be a 1 Day Cap and a 7 Day Cap for Adults, Students and Children.

What is 1 Day or 7 Days for Leap Card Luas Capping?

1 Day is from the first to the last tram on any day.

7 Days is from the first tram on Monday to the last tram on Sunday.

What price are the Leap Card Luas Caps?

You won't get charged for more than the price of a 1 Day Flexi Ticket or 7 Day Flexi Ticket for Luas travel in 1 Day or 7 Days (Mon-Sun) on Leap Card.

	Leap Card Luas 1 Day Cap	Leap Card Luas 7 Day Cap (Mon-Sun)
Adult	€6.40	€23.50
Student	€5.00	€18.00
Child	€2.70	€8.40

What happens when I reach a Cap?

When you get close to a 1 Day or 7 Day Cap you will only be charged the amount to bring you up to the Cap. After you have reached a Cap you will be charged €0.00 for subsequent travel that day or over the 7 days Mon-Sun.

Do I have to Touch On and Touch Off my Leap Card once I've reached the Cap?

Yes, you must Touch On and Touch Off your Leap Card for all Luas trips. This ensures that you are charged the right amount and that you have a valid ticket to travel on Luas.

Is there Capping by Zones on Luas?

No, the Caps for Luas cover travel through all Luas zones. All trips on Luas using Leap Card contribute towards reaching the 1 Day or 7 Day Cap

How can I work out how much I'm saving?

The amount you save depends on how many trips you make and what those trips are. To work out your saving add up all your Leap Card fares for either 1 Day or 7 Days (Mon – Sun) and subtract either the 1 Day or 7 Day Cap amount.

I don't have a Leap Card how do I get one?

You can buy a Leap Card in any of the Leap Card outlets or online at www.leapcard.ie. Also if you have a Luas SmartCard you can [swap your card for a Leap Card online](#) at www.leapcard.ie.

Will Capping work on my Luas SmartCard?

No, the Luas Smartcard does not have the Capping functionality of a Leap Card. You need to use a Leap Card. The Luas SmartCard is part of an interim scheme that was set up until Leap Card was ready. Now that Leap Card is available you should switch to Leap Card. You can [swap your Luas SmartCard for a Leap Card online](#) at www.leapcard.ie.

What happens if I use my Leap Card on Luas and other services?

Travel Credit used to pay for Luas trips will contribute towards the cap. Travel Credit used to pay for other services such as Dublin Bus, DART and Commuter Rail will not. Fares for other services will be deducted from your Travel Credit as normal.

Where can I get more information or ask a question?

Get in touch with the Leap Card team using these contact details;

- Visit the Leap Card Website at www.leapcard.ie
- Email Leap Card at customer.care@leapcard.ie
- Phone Leap Card at Low Call 1850 824 824
- Write to Leap Card at Leap Card Customer Care, PO BOX 12119, Dublin 24