



Job Description

Tram Driver

Job Title	Tram Driver
Reporting to	Driver Team Leader Luas Duty Manager
Responsibilities	<p>As a safety critical role, Luas Tram Drivers will contribute effectively to the safe operation of the Luas light rail system in the following areas:</p> <ul style="list-style-type: none"> • Safely operating a Luas light rail vehicle in passenger service by adhering to all Transdev Dublin safety and operational procedures. • Delivering first class customer service to Luas customers through face to face interaction and the use of public announcements. <p>All Tram Drivers must pass a full and complete medical assessment in order to ensure the highest levels of safety are maintained.</p>
Key Accountabilities	<ol style="list-style-type: none"> 1. Operate a Luas light rail vehicle in accordance with all Transdev Dublin safety and operational procedures. 2. Drive trams taking particular account of all permissible, temporary and emergency speed restrictions. 3. Ensure full compliance with the Transdev Dublin drugs and alcohol policy. 4. Obey all fixed signals and hand signals. 5. Report fit for duty on time in order to be fully prepared to drive trams. Keep in contact with Team Leaders, especially in times of disruption. 6. Be presented in full uniform and carry with you all publications and equipment necessary in order to meet the requirements of Transdev Dublin's standards and code of conduct. 7. Communicate effectively in accordance with company radio protocol with the Central Control Room regarding the transmission of verbal messages. 8. Deal with degraded mode operations according to Transdev Dublin's standards and other relevant publications. 9. Complete written reports including incident reports (SCIR's) in accordance with those required in the Transdev Dublin Safety Manual as soon as reasonably practical. 10. Drive trams with regard to punctuality and customer comfort. 11. Ensure that customers are advised, either directly regarding tram-running matters or indirectly through the control room.
Key interfaces	<ul style="list-style-type: none"> • Customers: Luas customers on-board trams and at stops. • Key Transdev Stakeholders: Service Delivery Manager, Team Leaders, Traffic Supervisors, other Drivers, Safety Manager, Revenue Protection and Security staff, Parking Attendants and other support departments. • Maintenance providers: Vehicle maintenance staff and supervisors as well as infrastructure maintenance staff and supervisors. • Emergency services: Providing front line face to face contact with all emergency services including An Garda Siochana, Dublin Fire Brigade and HSE Ambulance service when required. • Regulatory bodies: The Railway Safety Commission of Ireland and well as the Railway Accident Investigation Unit during incidents, investigations and audits.

Knowledge	<ul style="list-style-type: none"> • Education: Leaving Certificate or Equivalent. • Operational procedures: Sound knowledge of all Transdev Dublin operational procedures. • Driving licence: A full clean driving licence.
Skills	<ul style="list-style-type: none"> • Safety: Being safety conscious at all times is of critical importance. • Attendance: Excellent attendance and timekeeping record. • Communications: Must be capable of effective written and verbal communication as well as having excellent interpersonal skills.
Experience	<ul style="list-style-type: none"> • Team work: Working as part of a highly productive team to deliver a first class transport solution for Dublin. • Technical ability: An excellent technical ability regarding fault finding.
<p>HEALTH & SAFETY STATEMENT: All employees have a general duty under Section 13 of the Safety, Health and Welfare at Work Act, 2005 to take reasonable care for the health and safety of themselves and of other persons who may be affected by their acts or omissions. All employees must understand and be committed to Transdev Dublin's Safety Statement and the Company's safety priorities and be aware of their contribution to such priorities. All employees must also be aware of and comply with all current Health and Safety legislation and other Company requirements that are relevant to their role and contribute to an improved Safety Culture and Safety Management System for the business.</p>	
<p>EQUALITY STATEMENT: Transdev Dublin values the diversity which exists in our city, and our aspiration is to reflect this diversity in our workforce. All employees must be aware of and committed to the Transdev Dublin Diversity Policy. All employees must also be aware of and comply with other Company requirements associated with Equality and Diversity issues relevant to their role.</p>	