The Cutstanding Performance Awards

Recognising the people who go the extra mile...



Veolia Transdev Dublin Luas Depot, Red Cow Roundabout, Clondalkin, Dublin 22

Freephone: 1800 300 604



Outstanding Performance Awards

The Veolia Transdev
Outstanding Performance Awards
commenced in March 2006. The award
scheme recognises outstanding levels of
performance shown by staff to the Luas
service, passengers and fellow colleagues.
Based on the expression "a person who
goes the extra mile" the award is there
for people who perform above and beyond
what is expected of them in their normal
day to day work.

The monthly award is €250 and the annual award is €1,500



How to nominate a colleague for an award?

There are nomination forms available from the HR Department and the Customer Care Team in the Red Cow depot. Everybody is entitled to fill out a form and nominate a colleague. Nominations need to be in the nomination box by the 28th day of every month. Enclosed in this leaflet is a sample nomination form.

Who decides?

The monthly award winner is decided by a group of staff who come together every month. It consists always of a Tram Driver, Traffic Supervisor, Revenue Protection Officer, Customer Care, Commercial, HR and Communication representatives.

All monthly nominees and award winners are automatically nominated for the annual award. This will be decided by the General Manager and the above representatives. A presentation to all winners will take place at an awards dinner in January each year.

Nomination Form

Signed:

Name of Employee: Employee Number: Nominated by	the safe delivery of ov	illion per year. This safe ice is delivered by you ue Protection Officer,
Daytime contact telephone number: Email address:	On a daily basis we share amongst ourselves many great stories relating to passenger care and service. Customers also regularly contact us to commend members of staff for various reasons. The Outstanding Performance Awards are a reflection of our commitment to provide a professional service to Luas passengers and the people of Dublin. We encourage you to nominate your colleague for an award when they go the extra mile. Family, friends and members of the public can nominate also by Freephone 1800 300 604 or click www.luas.ie/outstanding-performance-awards.html. Letters should be addressed to: Veolia Transdev, HR Department, Luas Depot, Red Cow Roundabout, Clondalkin, Dublin 22. Once again thank you for your continued commitment. Yours Sincerely Brian Brennan David Horgan HR Generalist	
Why have you nominated this person? Have they gone the Extra Mile? Please complete with as much information as is possible.		
Date:		

Dear Colleague,

